

**Social Security:**  
**We're Listening. We're Learning. We're Responding.**  
**We've changed our programs and how we do business**  
**to more effectively provide opportunities**  
**for people with disabilities who want to work.**

**MESSAGES TO BENEFICIARIES**

**Social Security provides you with resources and safe choices  
to help you work and reach your goals.**

**Social Security is committed to understanding your needs.**

- Social Security is working to eliminate barriers you face and create solutions to overcome those barriers.
- Social Security work incentives are designed to accommodate your needs and circumstances so you can go to work.
- You have a choice to assign your ticket as well as take advantage of WIs like PASS.

**Social Security lets you stay in control of your benefit choices.**

- Social Security's work incentives provide a safety net that lets you explore work options while keeping your benefits (healthcare and cash) until you are better able to support yourself without them.
- Under TTW, you make the decision to assign your ticket — the program is completely voluntary and free.
- You have the opportunity to make choices about work.
- You can easily get back on cash benefits if necessary.

**Social Security increases your opportunities to reach greater personal satisfaction.**

- Using Social Security WIs, you can grow your earning potential and achieve greater self-sufficiency through work.
- You can work and gain new skills.
- Working and gaining new skills can lead to increased confidence.

**Social Security helps you by providing free resources and tools needed to find a job that is right for you.**

- Social Security's dedicated staff of AWICs, PASS cadre and Social Security personnel, as well as WIPAs and P&A groups, serve as resources to help you understand the work incentives.
- Social Security's resources can help you identify work options that are best for you.
- Social Security's TTW gives you access to Employment Networks and VRs who can help you find work.
- Social Security supports you with opportunities to connect with our various resources through our WISE initiatives, 800 number, website and local Social Security offices.

**Social Security:**  
**We're Listening. We're Learning. We're Responding.**  
**We've changed our programs and how we do business**  
**to more effectively provide opportunities**  
**for people with disabilities who want to work.**

**MESSAGES TO EMPLOYMENT NETWORKS**  
**Social Security's new Ticket to Work program increases**  
**your opportunities for success.**

**Grow your bottom line.**

- Social Security's new TTW can pay ENs earlier and at a higher rate.
- Social Security is working to make it easier for ENs to participate.
- TTW is an additional revenue source and does not affect your current funding.
- The payments you receive from the Ticket Program are yours to use as you choose.

**Expand / diversify your business connections.**

- TTW encourages collaboration between VRs and ENs by allowing both to get paid at different times for providing their unique services to the same beneficiary.
- Social Security provides opportunities to connect and partner with organizations and businesses for success.

**Gain easier access to the beneficiaries you can serve.**

- All adult beneficiaries are now eligible to participate.
- Social Security's beneficiary outreach creates a larger pool of beneficiaries interested in working.
- High-touch, local community events (WISE) connect interested beneficiaries with ENs.
- More beneficiaries means more opportunities for ENs to match services with beneficiary needs.

**Receive timely and responsive support.**

- The streamlined application, with the added support to complete it (ENCT), allows you to get questions answered.
- Social Security's Help Desk provides an opportunity to track your claim through to payment and to resolve payment problems.
- Social Security is working to improve administrative processes and provide tracking help to decrease the average payment processing time.
- Training is available on how to make the program work for you.

**Social Security:**  
**We're Listening. We're Learning. We're Responding.**  
**We've changed our programs and how we do business**  
**to more effectively provide opportunities**  
**for people with disabilities who want to work.**

**MESSAGES TO EMPLOYERS**

**Social Security's new Ticket to Work program increases  
your opportunities for success.**

**Grow your bottom line.**

- You can get paid for hiring qualified employees who happen to be currently receiving Social Security disability benefits.
- When you hire people with disabilities you gain in the marketplace.

**Expand / diversify your business connections.**

- TTW encourages collaboration between Employers and other community organizations.
- TTW offers the opportunity to demonstrate your community citizenship and commitment to inclusion for people with disabilities.

**Gain easier access to the employees you need.**

- Social Security offers a large pool of beneficiaries who are ready to work.
- Many Social Security beneficiaries come with the requisite skills and supports.
- Many Social Security beneficiaries represent a dedicated labor pool with the work ethic you seek.

**Provide timely and responsive support.**

- The streamlined application, with the added support to complete it (ENCT), allows you to get questions answered.
- Social Security's Help Desk provides an opportunity to track your claim through to payment and to resolve payment problems.
- Social Security is working to improve administrative processes and provide tracking help to decrease the average payment processing time.
- Training is available on how to make the program work for you.